



Scottish Church College

1 & 3, Urquhart Square
Kolkata – 700 006

Date: 25.01.2025

Pool Campus Recruitment Drive by AMAZON India for 2025 Batch

Pool campus drives for **Amazon Virtual Customer Service Associate** role. Please find the **registration link** below and cascade it to the eligible students. Students are encouraged to complete their registration using the link provided below. Kindly ensure the registration process is completed by **19th January**. The link can be filled from smart phones, tablets, laptops & desktops all.

The drive is exclusive for only **2025** final year student batch. Attached the JD for your perusal.

Drive Dates	To be decided
--------------------	---------------

Candidate registration link:

https://amazoninteu.qualtrics.com/jfe/form/SV_2tylhQX4rf13y8C

Job Profile:

Work From Home: Virtual Customer Service Associate (VCS, West Bengal)

Virtual Customer Service (VCS) - It is a 'Work from Home' model for India CS. VCS associates are expected to work from a home location approved by Amazon for all scheduled hours. It is the responsibility of the associates to ensure uninterrupted internet connectivity and 'work-like' environment at home location so that associates can deliver their best in terms of productivity and quality.

Eligibility Criteria:

- Minimum qualification – Degree/Diploma (post 10+2) completed. (Candidate should complete their final year studies by 2025)
- Excellent English communication skills (written and verbal),
- Excellent composition skills - ability to compose grammatically correct, concise, and accurate written responses.
- Ability to use a desktop/Laptop computer system, Familiarity with Windows 7, Microsoft Outlook, and Internet Explorer.
- Candidate should be flexible with 24/7 shift along rotational week offs.

Interview Process:

- Personal Introduction Round / English Test (Entrance test)
- Online Assessment-(Overall 4 Assessment Sections) & HR Round.

Note: All rounds are elimination rounds

Compensation:

Compensation Range	
Min	Max
222000	360000

Please note: Above compensation role range depends on various multiple skill set hiring we do from domestic requirements (non-tech) to international skill requirement. The compensation ranges also depends from fresher to experienced candidates basis the relevant experience documents availability. The compensation range mentioned above may or may not change basis company financial policy during offer.

Please note: Our primary hiring focus will be on **International Voice roles** to meet business priorities. Opportunities for **Domestic roles** will be contingent on evolving business needs and may or may not materialize during the year.

Additional Benefits (up and above the above compensation range).

- Sodexo Pluxee Meal Card INR 1100 Per month i.e. 13,200/- PA.
- Night Shift Allowance INR 150/Night.
- Overtime Allowance as per company policy.
- Internet allowances/Work from Home allowance INR 1,250 Per month i.e. 15000/- PA.
- Desktop will be provided to work from home.
- Five days working.
- Rotational Shifts.
- Each employee and their dependents (Spouse and 2 Children) are covered up to Rs. 5,00,000 Health Insurance under the floater benefit scheme.

Note: All benefits, allowances and overtime are paid over and above the base salary ranges mentioned above.